

# Terms and Conditions

Tonik Battery Rewards | April 2019 | Version 1

## Introduction

Tonik Energy wish to encourage the uptake of renewable energy technologies across our member base and in the UK at large. This includes Home Batteries which We see playing a key role in the 'Home Of The Future'. Tonik have therefore chosen to reward those Tonik members who install a Home Battery (Tesla Powerwall) through Us with Tonik Battery Reward payments which are applied as a credit to Your Tonik Energy Account.

Tonik Energy ('We' or 'Us') agree to reward You with Tonik Battery Reward payments under the following terms and conditions.

## 1 Principle Terms

1.1 Tonik Battery Reward payments are applied as credit on Your existing Energy Account. They represent a reward for installing a Powerwall through Tonik, thus promoting the advancement of renewable energy technologies.

1.2 Tonik Battery Reward payments are calculated at £15/month, or £0.50 per day for partially complete months. They are guaranteed for a minimum of three years subject to You continuing to meet the eligibility criteria. They are applied quarterly, in each calendar quarter, as credit to Your energy account.

1.3 You agree that, to the best of your knowledge, you are eligible for the Tonik Battery Rewards as:

- You are an existing Tonik member and
- You have purchased and installed (or are in the process of doing so) a Powerwall 2 home battery through Tonik Energy, or a representative of Tonik Energy including The Phoenix Works and any sub-contractors.

## 2 Changes to the Terms

2.1 If We need to make any changes to the Terms that could be to Your disadvantage, We will tell You about these changes at least 30 calendar days before they come into effect. You will always retain the option of opting out of Tonik Battery Rewards or of switching to another supplier.

## 3 Eligibility and Start Date

3.1 To be eligible for the Tonik Battery Rewards You must be a Tonik member.

3.2 You must be the owner of a Powerwall 2 Home Battery, purchased and installed through the Tonik, or a representative of The Tonik, including The Phoenix Works and any sub-contractors.

3.3 You must have agreed to these terms via the provided form fill or as a written acknowledgement via email.

3.4 The start date for your Tonik Battery Rewards will be either the date on which you get your battery installed, or the date on which you submit a signed copy of these terms, whichever is later. We will aim to confirm your successful enrolment in writing via email within 5 days of the enrolment date.

## 4 Our Obligations to You

4.1 We will make quarterly payments applied as credit to your Tonik energy account. These payments will be made retrospectively and within the first working week of each calendar quarter. They will appear on your statement as a 'Tonik Battery Reward'.

4.2 These payments last for a term of three years, subject to You continuing to meet the eligibility criteria laid out.

4.3 The value of the Tonik Battery Reward payments will be calculated at £15 per month for each full month of membership, and £0.50 per day for any partially complete months.

4.4 We will take all reasonable steps to securely protect your data as detailed in our [privacy policy](#).

## 5 Your Obligations to Us

5.1 By agreeing to these terms You agree that, to the best of your knowledge, You either:

(a) meet the eligibility criteria laid out in these terms or

(b) are expecting to meet the eligibility criteria laid out in these terms following the installation of a Home Battery through Us.

5.2 You agree to let us know should the circumstances around your eligibility change. For example, should ownership of your battery change as part of a home move.

## 6 End of Term

6.1 Under these terms the Tonik Battery Rewards Scheme will come to a natural close three years after your start date. Three months prior to the end of the Term We will contact You if further options are available.

6.2 If your conditions change such that you are no longer eligible for the rewards then your reward payments will stop, for example, if You switch your energy supplier away from Us. In this instance, you will receive no further payments, including any payment for the current quarter.

6.3 Tonik maintain the right to cancel your Tonik Battery Reward credit payments at any time, if in our reasonable opinion you have failed to comply with the conditions laid out in Your Obligations to Us.